

**OPPENHEIMER**

OPPENHEIMER WOLFF &amp; DONNELLY LLP

Plaza VII, Suite 3300  
 45 South Seventh Street  
 Minneapolis, MN 55402-1609  
 612.607.7000  
 Fax 612.607.7100

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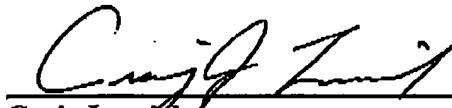
March 2, 2004

**TO:** Examiner Arthur Duran  
**COMPANY:** U.S. Patent and Trademark Office  
**PHONE:** 703/305-4687  
**FAX:** 703/872-9326

**FROM:** Craig J. Lervick  
**DIRECT DIAL:** (612) 607-7387  
**EMAIL:** CLervick@oppenheimer.com  
**RE:** U.S. Patent Application No. 09/444,774  
 Attorney Docket No. 60021-334801

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that an Amendment and Response After Final (9 pages) is being facsimile transmitted to the Patent and Trademark Office on March 2, 2004.



Craig J. Lervick

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Serial No.: 09/444,774  
 In reply to Final Office Action mailed: January 2, 2004  
 Page 1 of 9

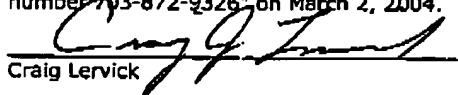
## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #: 09/444,774  
 Applicant: Michael G. Mikurak  
 Filed: November 22, 1999  
 Title: ENHANCED VISIBILITY DURING INSTALLATION MANAGEMENT IN A  
 NETWORK-BASED SUPPLY CHAIN ENVIRONMENT

Group Art: 3622  
 Examiner: A. Duran  
 Docket #: AND1P348 (60021-334801)

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 Craig Lervick

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 Commissioner for Patents  
 P.O. Box 1450,  
 Alexandria, VA 22313-1450

## AMENDMENT AND RESPONSE AFTER FINAL

In response to the Final Office Action mailed January 2, 2004 (Office Action), please  
 amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2  
 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.